

# Default Configuration File Instructions

## Thomson SpeedTouch/Gateway

If you need assistance please contact ipStore Support at 281-579-0400.

All Thomson SpeedTouch/Gateway modems offer a custom default configuration feature that allows you to load a modem with the parameters required to properly function on your network and remain the default file after the reset button is pressed. This feature allows changes to be made at any time and within minutes, insures your modems to be “plug-in” compatible with your network and gives you a known starting place when troubleshooting connectivity issues.

### Follow these steps to create the default configuration file.

1. Configure the modem using **Set-up Wizard** found in the SpeedTouch GUI.
  - a) Access modem GUI by entering **http://10.0.0.138** in the web browser.
  - b) From the main page select **Speedtouch** from the left menu.

**THOMSON ST546**

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images & beyond

[ Administrator ]  
Home [Help](#)

**SpeedTouch**

**Broadband Connection**

**Toolbox**

**Home Network**

**SpeedTouch**

- [Information](#)  
Product Name: ST546  
Software Release: 6.2.16.3

**Broadband Connection**

- [Internet:](#) Connected

**Toolbox**

- [Remote Assistance:](#) Disabled
- [Game & Application Sharing](#)
- [Firewall:](#) Disabled
- [Parental Control](#)

**Home Network**

c) Scroll down to **Pick a Task...** and select **Set Up**.

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**SpeedTouch**

- Information
- Configuration
- Event Logs

**Broadband Connection**

**Toolbox**

**Home Network**

**SpeedTouch**

- Information**
  - Product Name: ST546
  - Serial Number: CP0627BH6CT
  - Software Release: 6.2.16.3
- Configuration**
  - Service Name: Routed PPP (modified by user)
  - Time Since Power-on: 0 days, 2:48:30

**Pick a task...**

- Set Up
- Restart
- Return to Factory Default Settings
- View event logs
- Check connectivity to the Internet

d) Follow the steps in the **Set-up Wizard**. Click **Finish** when done.

**NOTE: for advanced configuration use the Command Line Interface (CLI). There are over a hundred commands available through CLI and you can find the CLI Guide for each model on our website support page under *Documentation*. [http://ipstore.us/info\\_support\\_int.html#documentation](http://ipstore.us/info_support_int.html#documentation)**

2. Save a copy of the configuration. Refer to the **Saving Configuration File Instructions** document.  
[http://ipstore.us/documentation/internet\\_instructions\\_sheets/Saving%20Configuration%20File%20Instructions.pdf](http://ipstore.us/documentation/internet_instructions_sheets/Saving%20Configuration%20File%20Instructions.pdf)
3. Browse to the saved config file (saved in step 2) and make a copy by highlighting the **user.ini** file and pressing **Ctrl+c** then **Ctrl+v**.
4. Rename the **Copy of user.ini** file to **isp.def**.
5. FTP the **isp.def** file to the modem. Refer to the **Configuration File Installation Instructions** document.  
[http://ipstore.us/documentation/internet\\_instructions\\_sheets/Configuration%20File%20Installation%20Instructions.pdf](http://ipstore.us/documentation/internet_instructions_sheets/Configuration%20File%20Installation%20Instructions.pdf)
6. Power cycle the modem or press the reset button to restart the modem with the new config file.